

WARRANTY AND SERVICE POLICY

Adamson Warranty

Adamson warrants its products against defects in material or workmanship. The term of the Adamson warranty is five years from the original date of purchase of the product. This limited warranty protects the initial owner and subsequent owners of Adamson product during the applicable warranty period, provided: (i) the Adamson product was purchased directly from Adamson at its head office in Port Perry, Ontario, and (ii) the original dated purchase receipt for the Adamson product is presented when warranty service is requested.

Warranty Coverage

The Adamson warranty covers the replacement or repair of parts as deemed necessary by Adamson. Adamson does not accept responsibility for the loss of use while the equipment is being repaired nor cost incurred to facilitate the repair. Return of products under warranty claim must first be authorized by Adamson and freight must be paid by the sender.

Warranty Exclusion

All Adamson products must be used in line with warranty compliance provisions and should be operated and maintained according to specifications listed in the user manual. The warranty excludes the following:

- Damage, deterioration or malfunction resulting from an accident, misuse, abuse, negligence or neglect.
- Damage caused by operating the loudspeakers with other than Adamson recommended presets, amplifiers or processing equipment.
- Modifications or alterations to any Adamson product.
- For any consequential, special or indirect damages, economic loss and property damage.

Warranty Voidance

The warranty will be considered void under the following circumstances:

- The warranty shall be void if damage resulted from service, maintenance or repairs done by any third party not specifically authorised by Adamson.
- The warranty shall be void if damage resulted from failure to follow instructions contained in the owner's manual.
- If the Adamson serial number has been removed, altered or defaced.